

Kerbside Recycling Service Change

January 2024 Update



Having declared a climate emergency in May 2019, Glasgow city is committed to becoming carbon neutral by 2030 and become a zero-waste city. We can help achieve these goals by recycling more of our waste - this helps to reduce carbon emissions as it takes less energy to make recycled products than using raw materials.

To align with the Code of Practice (COP) that supports the Charter for Household Recycling, make it easier for people to recycle at home, and improve the quality of recycling we collect, we are changing the kerbside recycling service.

What's changing?

- We are providing a **new grey bin** for **plastics, metals, cartons, soft plastics and film**. As well as plastic bottles, this bin can now be used to recycle other types of plastic including yoghurt pots, margarine tubs, food trays, soft plastics and film, e.g. plastic wrapping, carrier bags, film lids. Food tins, drinks cans and cartons can also be recycled in this bin.
- We are **changing** what can be recycled in the **blue bin** to **paper, card and cardboard only**.

When will the new service begin?

We are introducing these changes in a phased approach, beginning in the **Knightswood** area in the north-west of the city in **March 2024**.

This first phase will see the improved service provided to approximately 5,500 properties along four routes in Ward 13 (Garscadden/Scotstounhill).

The new service will then be introduced to the remainder of the north-west area by Summer 2024 before being rolled out to the rest of the city during 2024-25. Further information will be provided on a regular basis.

New Kerbside Waste and Recycling Service

Grey bin

Plastics, metals, cartons, soft plastics and film



Every 4 weeks

Blue bin

Paper, card and cardboard



Every 4 weeks

Purple bin

Glass bottles and jars



Every 8 weeks

Brown bin

Food and garden waste



Every 2 weeks

Green bin

Non-recyclable waste



Every 3 weeks

How will residents be informed?

In advance of receiving the new grey bin, residents will be sent a letter explaining when the bin will be delivered and what can be recycled in it.

Prior to the first collection of this new bin, residents will receive further information - including a leaflet and collection calendar - which will explain:

- How to use the improved waste and recycling service, particularly the changes to the blue bin and new grey bin.
- What can and cannot be recycled in each bin.
- When each bin should be put out for collection.

The leaflet will also contain information about the new **contamination policy** and **one green bin policy** (see below).

Residents will also receive **stickers for their blue bin** (to reinforce that this bin should now only be used to recycle paper, card and cardboard) and **green bin** as part of the one green bin policy.

Press releases and a digital campaign including the use of social media and the council's website will also be used to publicise the changes to the recycling service.

There will also be a drop-in event held at **Knightswood Community Centre, 201 Alderman Rd, Glasgow G13 3DD on Tuesday 5 March 2024 from 11 am - 7pm** for residents to learn more about these changes.

New contamination policy

Contamination of recycling bins is a significant problem for Glasgow City Council. It results in increased costs to process and dispose of contaminated loads; a reduction in recycling performance; and discourages residents to recycle. As a result, the council has approved a contamination policy to manage this.

Bin crews will lift the lid of each bin and check the container for unacceptable material. Depending on the level of contamination present, the bin may not be emptied - it will be tagged asking the householder to remove the wrong items before putting it out on the next scheduled collection day.

Continued incidences of contamination will result in a period of engagement with the householder to rectify the situation, including visits by a council officer to provide advice on the materials accepted in the grey and blue recycling bins. If this approach is not successful the recycling service may be withdrawn.

During the first 4 weeks of the revised service a **contamination amnesty** will be operated whereby any contaminated bins will be tagged and not emptied by the main collection crew, but emptied subsequently by a support vehicle. This is to allow householders time to understand how to use the new service, without causing them to disengage if they make an initial mistake.



One green bin policy

Each household is allowed **one green bin** for non-recyclable waste. Residents will be provided with a sticker which should be attached to their green bin - this will allow it to be emptied in future.

During the first few collection cycles of the revised service all green bins put out for collection will be emptied - even if they don't have a sticker. Any green bins put out for collection without a sticker after this amnesty period will not be emptied.

Residents who require a larger green bin should apply via the website - **please note, conditions apply to receive a larger general waste bin.**



Ongoing engagement

We will continue to engage with local communities by attending Local Area Partnership and Community Council meetings as the new service is implemented across the city. Further details will be provided in due course.

How is the service change being funded?

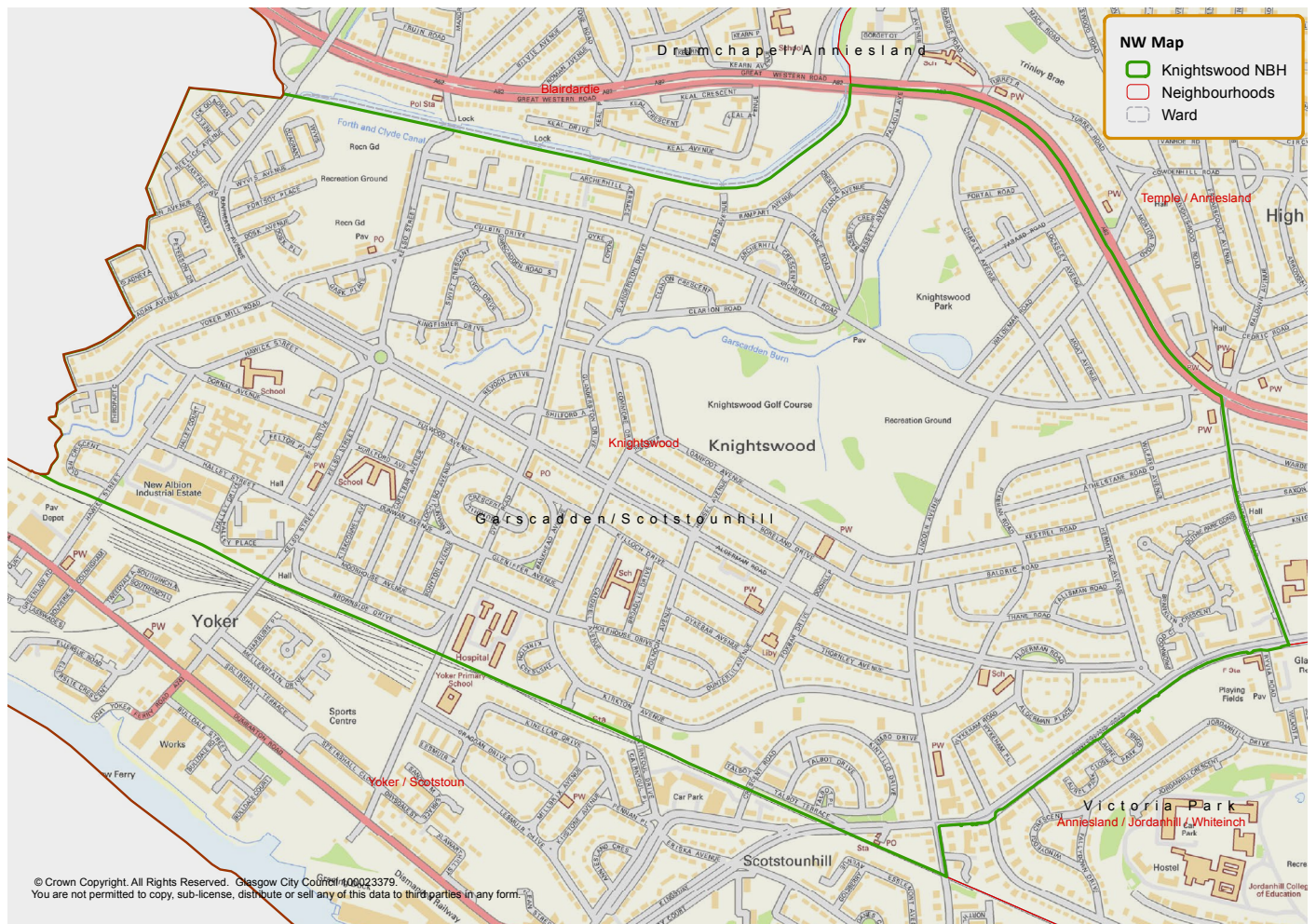
Glasgow City Council has been awarded £21.2 million from the Scottish Government Recycling Improvement Fund (RIF) to substantially change and improve how recycling services are provided.

The RIF award has been split into two areas: £4.2 million to assist in changes to the kerbside recycling collection service, and £17 million for the development of a Materials Recycling Facility (MRF).



Knightswood Kerbside Service Change - March 2024

The first phase of the service change will be provided to kerbside properties within the green boundary on the map below.



Further updates will be provided on an ongoing basis - a new webpage about the kerbside recycling service is currently being created; details will be shared once live.