

# Kerbside Recycling Service Changes 2024 - 2025

## Introduction and Background

- **Carbon neutral by 2030**
- **Council approval in November 2022**
- **Make it easier for people to recycle at home**
- **Improve the quality of material we collect**



## Kerbside Recycling Changes

### Grey bin

Plastics, metals,  
cartons and film



### Blue bin

Paper, card and  
cardboard



### Purple bin

Glass bottles  
and jars



### Brown bin

Food and  
garden waste



### Green bin

Non-recyclable  
waste



Collected every 4 weeks

**Use your blue bin  
for paper, card and  
cardboard**



Newspapers & magazines



Envelopes & junk mail



Shredded paper



Paperback books  
(or donate to charity)



Greetings cards & wrapping paper



Clean pizza boxes



Egg boxes & toilet roll tubes



Cereal boxes & food sleeves



Cardboard boxes

Collected every 4 weeks

**Use your grey bin for  
plastics, metals, cartons,  
soft plastics and film**



Plastic bottles



Plastic pots, tubs & trays



Plastic & metal lids & tops



Tins & cans



Empty aerosols



Clean aluminium foil & foil trays



Metal & plastic sweet & biscuit tins



Food & drink cartons



Soft plastics & film  
(e.g. plastic wrapping, carrier bags, film lids)

## New Collection Service

- Blue bin and new grey bin collected every 4 weeks
- Same collection vehicle (blue bin vehicle)
- Collection day is not changing!

### Current Service

Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8
Blue Bin	Brown Bin	Green Bin	Brown Bin	Blue Bin	Green Bin	Blue Bin	Brown Bin
		Blue Bin			Brown Bin		Purple

### New Service

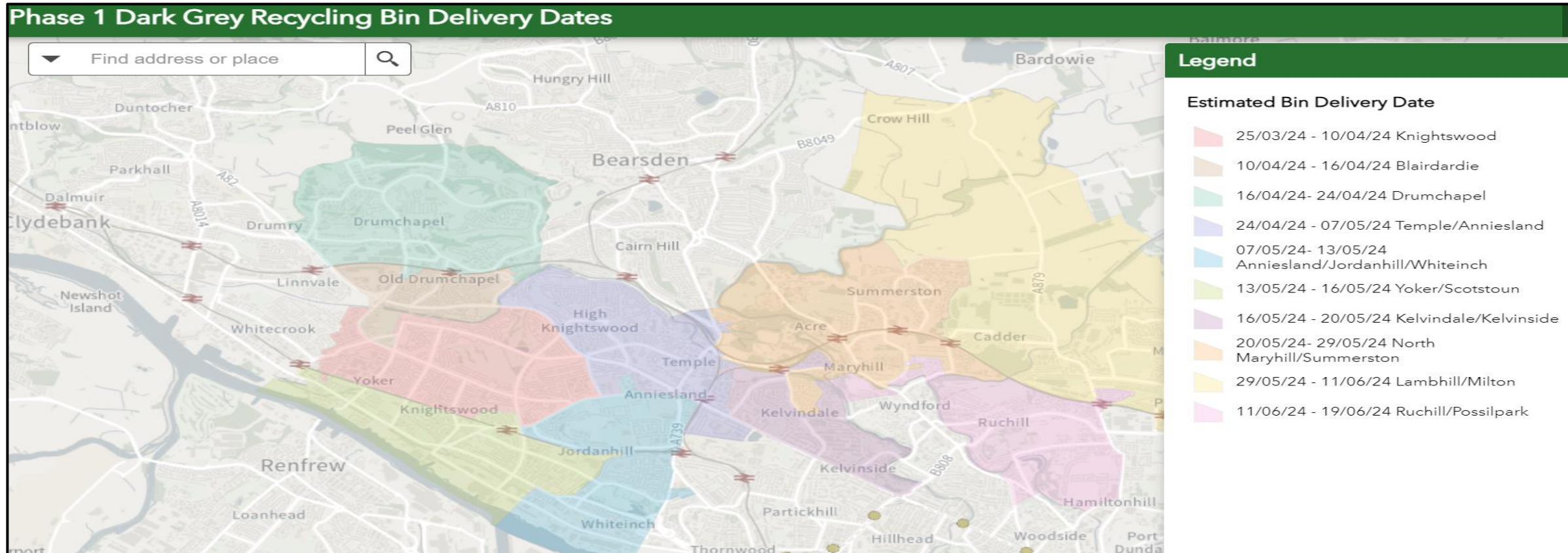
Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8
Blue Bin	Brown Bin	Green Bin	Brown Bin	Blue Bin	Green Bin	Grey Bin	Brown Bin
		Grey Bin			Brown Bin		Purple

## Implementation Plan

- Deliveries start in Knightswood area from March 2024
- First collection of new bin approx 4 weeks later
- Complete all NW area by June 2024
- South area from June 2024 – October 2024 (Shieldhall then Polmadie)
- North East area from October 2024 – March 2025



## NW Delivery Dates / Areas



## NW Delivery Dates / Areas

Area(s)	First Letter Issued From	First Letter Issued To	Main Pack Letter Issued From	Main Pack Letter Issued To	Est Date Grey Bin Delivered From	First Grey Bin Collection Date (Replaces Blue Bin Date)
Knightswood	Mon 26/02/24	Fri 08/03/24	Mon 11/03/24	Fri 22/03/24	Mon 25/03/24	Approx. 3-4 weeks after bin delivered
Blairdardie	Wed 13/03/24	Wed 13/03/24	Wed 27/03/24	Wed 27/03/24	Wed 10/04/24	
Drumchapel	Tue 19/03/24	Mon 25/03/24	Tue 02/04/24	Mon 08/04/24	Tue 16/04/24	
Drumchapel	Thu 21/03/24	Mon 25/03/24	Thu 04/04/24	Mon 08/04/24	Thu 18/04/24	
Temple / Anniesland*	Wed 27/03/24	Thu 04/04/24	Wed 10/04/24	Thu 18/04/24	Wed 24/04/24	
Jordanhill / Whiteinch	Tue 09/04/24	Fri 12/04/24	Tue 23/04/24	Fri 26/04/24	Tue 07/05/24	
Yoker / Scotstoun*	Mon 15/04/24	Mon 15/04/24	Mon 29/04/24	Mon 29/04/24	Mon 13/05/24	
Kelvindale / Kelvinside	Thu 18/04/24	Mon 22/04/24	Thu 02/05/24	Mon 06/05/24	Thu 16/05/24	
North Maryhill / Summerston*	Mon 22/04/24	Fri 26/04/24	Mon 06/05/24	Fri 10/05/24	Mon 20/05/24	
Lambhill / Milton	Wed 01/05/24	Wed 08/05/24	Wed 15/05/24	Wed 22/05/24	Wed 29/05/24	
Ruchill / Possilpark	Tue 14/05/24	Thu 16/05/24	Tue 28/05/24	Thu 30/05/24	Tue 11/06/24	
Broomhill / Partick / Hyndland	May-24	May-24	Jun-24	Jun-24	Jun-24	
City South**	Jun '24	Oct '24	Jun '24	Oct '24	Jun '24 - Oct '24	
City East and North East**	Nov '24	Mar '25	Nov '24	Mar '25	Nov '24 - Mar '25	

\* Please note that some properties in these areas are serviced by a different collection vehicle/depot. These properties will receive the new grey bin at the end of May / beginning of June 2024. Please check your address on our web link for more details

\*\* Detailed area dates will be added to the website in the coming months



## How will residents be informed?

- Residents will receive a letter approximately 4 weeks before the new grey recycling bin arrives
- Information on new service



## How will residents be informed?

- **9pp information pack (recycling guide)**
- **Collection calendar until end of 2025**
- **New stickers for blue bin (x2) and green bin (x1)**
- **Sent 2 weeks after first letter**

## How will residents be informed?



### Your NEW waste and recycling service

**Blue Bin**

✓ Paper ✓ Card ✓ Cardboard

**Grey Bin**

✓ Plastics ✓ Metals ✓ Cartons  
✓ Soft plastics & film

**Purple Bin**

✓ Glass bottles & jars

**Brown Bin**

✓ Food waste  
✓ Garden waste (permit needed)

**Green Bin**

Only for items that cannot be recycled

Ref: GCC 2024 Phase 1 - No. 10 - DH10

M	Tu	W	Th	F	Sa	Su
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

M	Tu	W	Th	F	Sa	Su
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

M	Tu	W	Th	F	Sa	Su
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

M	Tu	W	Th	F	Sa	Su
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

M	Tu	W	Th	F	Sa	Su
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

M	Tu	W	Th	F	Sa	Su
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

■ Blue Bin   
 ■ Grey Bin   
 ■ Blue & Green bins   
 ■ Grey & Green bins   
 ■ Green & Brown bins  
■ Brown Bin   
 ■ Purple bin

## General waste only

This bin is only for items that cannot be recycled in your recycling bins

**One green bin collection per household**

Recycle for Glasgow  
ath-chuairtich do Ghlaschu

## This bin is only for

paper

cardboard

**All items must be CLEAN, DRY and FLATTENED - please don't put them in plastic bags**

glasgow.gov.uk/recycling  
#LetsGetGlasgowRecycling

Scan me for information on what can be placed in this bin

## Other Communications and Engagement

- Press releases, social media platforms and the council's website will be used to publicise the changes to the recycling service
- Local drop-in events held for residents to learn more about the changes
- Web page to check when new bin will be delivered



## Contamination Policy - Contaminated Bins

- Extra cost for GCC to process
- Reduces GCC recycling performance
- Discourages residents to recycle





## New Contamination Policy

- 4 week collection amnesty after new bin is delivered
- After 4 weeks, bin tagged and not collected until material is removed
- Uplifted on next collection if contaminated
- Frontline staff and supervisor/management training
- Investment in frontline service

## New Contamination Policy – Hangars / Tags



For more information visit our website  
[glasgow.gov.uk/recycling](http://glasgow.gov.uk/recycling)

 For more information visit our website  
[glasgow.gov.uk/recycling](http://glasgow.gov.uk/recycling)

  
ath-chuairtich do Ghlaschu

**Your bin contained the wrong items** 

We have introduced a new contamination policy.

We emptied your bin today even though it contained the wrong items.

If your bin contains the wrong items next time **it will not be emptied.**

To check what you can recycle in each bin, please refer to your recycling leaflet, check your bin sticker/lid or visit our website.

[glasgow.gov.uk/recycling](http://glasgow.gov.uk/recycling) 



For more information visit our website  
[glasgow.gov.uk/recycling](http://glasgow.gov.uk/recycling)

 For more information visit our website  
[glasgow.gov.uk/recycling](http://glasgow.gov.uk/recycling)

  
ath-chuairtich do Ghlaschu

**Your bin contained the wrong items** 

Your bin was **not emptied** today because it contained the wrong items.

Please **remove** these wrong items and present your bin on the next collection day.

To check what you can recycle in each bin, please refer to your recycling leaflet, check your bin sticker/lid or visit our website.

[glasgow.gov.uk/recycling](http://glasgow.gov.uk/recycling) 

## Green Bins – New Policy

- **Additional green bins adds pressure to depot routes**
- **Extra waste – extra cost for GCC to process**
- **Discourages residents to recycle**
- **New policy - collection of 1 green bin only**
- **Frontline staff and supervisor/management training**

## New Green Bin Policy – Hangars / Tags / Sticker

 **recycle** for Glasgow  
ath-chuairtich do Ghlaschu

**Your green bin does not have a sticker** !

We have introduced a new green bin policy which allows each household **one green bin** for non-recyclable waste.

We emptied your additional green bin today - **next time we will only empty one green bin.**

In future please only put one green bin out to be emptied - this bin should **clearly display the sticker** which was included in the information pack we sent to you recently.

[glasgow.gov.uk/recycling](http://glasgow.gov.uk/recycling)



 **recycle** for Glasgow  
ath-chuairtich do Ghlaschu

**Your green bin sticker looks like this** !

**General waste only**

This bin is only for items that cannot be recycled in your recycling bins

**One green bin collection per household** !

We will only empty one green bin per household - please make sure it clearly displays the above sticker.

[glasgow.gov.uk/recycling](http://glasgow.gov.uk/recycling)



**General waste only**

This bin is only for items that cannot be recycled in your recycling bins

**One green bin collection per household** !



## Monitoring and Evaluation

- **Householder participation rates**
- **Recyclable and non-recyclable tonnage per route**
- **Contamination rates per route**
- **Monitor areas that need further engagement**





## Twin Stream - Next steps

- **Further engagement**
- **Complete all kerbside properties by March 2025**
- **Expand Bin Hub Pilot**
- **Review Options for Flats**



**Thank you. Questions?**